

## Suffield Veterinary Hospital August 2020 Patient of the Month

While this space is generally reserved for our Patient of the Month, and we do have this photo of adorable Bailey, owned by Joe Rader of Enfield, the main purpose of this month's *Observer* ad is different. We want to thank all our loyal friends and clients who have been so understanding of the changes the COVID-19 pandemic have imposed on our practice.



Sitting in your cars in our parking lot, wearing a mask when a staff member approaches to pick up and deliver your pet, and talking with the doctors and receptionists by phone rather than face-to-face, these are not the way any of us prefer to operate. And yet, by following guidelines from state and national officials and veterinary associations we have so far kept our team members safe from virus exposure at work. We don't know when it will be safe to resume face-to-face examinations. Until then please accept our deepest gratitude for your patience and understanding!

Some tips to make these visits easier for everyone: Make a list of everything you want checked and send in to the doctor with your pet. Photos of spots on your pet that worry you are great! We have a cell phone just for that and will give you the number. Be sure your cell phone is with you and charged so you can have a direct conversation with the veterinarian during or after the examination. To limit unnecessary handling, as often as possible we prefer that our fees be paid over the phone by credit card.

Pictured here with Bailey are Anastasia and Sandi, two of our "runners" who have volunteered to be part of the team that goes between the cars and the hospital bringing pets, medicine and paperwork back and forth. Fully covered with PPE, dashing around in hot humid weather, they somehow still have remained good humored! They say that hard times can bring out the best or the worst in people. We are extremely grateful that our Suffield Veterinary Hospital pet owners seem to fall into the first category! Thank you all so much!

### *Suffield Veterinary Hospital*

Dr. Ann Huntington ❖ Dr. Anita Sabellico

Dr. Dawn Burke ❖ Dr. Daniel Rothbart ❖ Dr. Emilie Laston

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View all of our Patients of the Month on our web site, [www.suffieldvet.com](http://www.suffieldvet.com)